

REPLY TO THE PRE BID QUERIES

Tender dated 5/03/2019 for Re-design, Development, Testing, Commissioning and Maintenance for website of Gujarat Electricity Regulatory Commission for one year.

The last date for seeking clarifications of the said tender was 19.03.2019. The last for submission of bid is extended from 23/03/2019 to 30/03/2019 on/before 6:00 P.M. We have received various queries from various bidders/web developers, which are clarified as under:

S.N.	Ref. Clause of the Tender	Clarification being sought by the bidders	Clarification
1	EMD	We are NSIC and MSME certified, can we get exemption on Cost of Tender and EMD payments please.	Yes, you have to submit the requisite documents for the same at the time of submission of tender document.
2	Clause 2 Function scope of website	i) Do we need to integrate all modules, which exist in old website?	Yes, GERC will provide all the requisite old website web pages as well as the database for re-design of website. The successful bidder should take over the current website structure and further re-design the website in WordPress platform.
		ii) Will you provide source code and database of existing website before start to work on that?	
		iii) In what format we receive data from the existing website for migration?	Currently website designed in .net framework. We will provide web pages database in .aspx format with source code.
3	Clause 6.18 Time Duration	i) What is the time duration to complete website?	The time period of redesigning, Development, Testing, Commissioning is five months and the web developer has to provide maintenance of website for one year thereafter.
4	Clause 6.26 Payment Gateway	i) For which service we have to integrate Payment Gateway?	i) GERC will decide payment gateway provider in due course of time for re-designing of website and inform the bidder for integration.
		ii) What would be the purpose of the payment gateway? What are the	ii) Purpose of the payment gateway is to receive the Petition fees/ Licence fees and RTI Application fees.

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		services to be offered on GERC website to its users?	iii) The services of payment options categorised in different categories, i.e. Petition fees, Licence fees & RTI Application fees.							
5	Clause 6.20 Onsite Manpower & Time duration	<p>i) Means during the project dedicated manpower deploy to your premises?</p> <p>ii) Do we need to depute 1 full time for support?</p> <p>iii) Kindly elaborate on the task of the onsite manpower while commencing the project.</p> <p>iv) Please specify how many months you need the developer to be present onsite or you need just the project manager to be onsite. Or you expect project manager to visit onsite during the project term of 5 months + 1 year, please specify the number of visits that will be needed for quote.</p>	<p>Various bidders raised queries regarding on site one Manpower for commencement of project. Therefore, the said clause 6.20 is elaborated in detail as under:</p> <p>i) - No ii) - No</p> <p>iii) & (iv) – Manpower has to visit five times on the below mentioned time frame for commencement of the project. The bidder will adhere to the time frame as per the table below for the various activities necessary for completion of scope of work after the award of the order.</p> <table border="1" data-bbox="1151 691 1982 1262"> <thead> <tr> <th data-bbox="1151 691 1982 735">Activity</th> </tr> </thead> <tbody> <tr> <td data-bbox="1151 735 1982 975">GERC will provide all the requisite old website web pages as well as the database for re-design of website. General meeting with the web developer for detailed project planning and understating the issues in old GERC website. The web developer has to understand these issues and give its solution/feedback.</td> </tr> <tr> <td data-bbox="1151 975 1982 1019">Submission of draft design modules before GERC for approval.</td> </tr> <tr> <td data-bbox="1151 1019 1982 1096">After considering the comments from the GERC staff necessary changes is required to be incorporated in the final draft.</td> </tr> <tr> <td data-bbox="1151 1096 1982 1141">Payment gateway integration</td> </tr> <tr> <td data-bbox="1151 1141 1982 1217">Testing, Audit and bug fixing of website and training to the staff</td> </tr> <tr> <td data-bbox="1151 1217 1982 1262">We required weekly report for progress of work order</td> </tr> </tbody> </table>	Activity	GERC will provide all the requisite old website web pages as well as the database for re-design of website. General meeting with the web developer for detailed project planning and understating the issues in old GERC website. The web developer has to understand these issues and give its solution/feedback.	Submission of draft design modules before GERC for approval.	After considering the comments from the GERC staff necessary changes is required to be incorporated in the final draft.	Payment gateway integration	Testing, Audit and bug fixing of website and training to the staff	We required weekly report for progress of work order
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6	Financial Bid	i) Application for security we must need to add 2 additional certificates with extra cost	It is mentioned under clause 2 of the tender document that the successful bidder should take over the current existing website and understand its functionality and based on that if any additional cost							

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		<p>a. SSL Certificate – must require for payment gateway integration</p> <p>b. Security Plugin – must require for word fence plugin for Real-time Threat Intelligence</p> <p>c. WPML Plugin - The complete solution for multilingual WordPress</p> <p>ii) Requesting to kindly clarify on the changes or the new development that can arise since cost towards new development is always worked on the functionality of the module required.</p>	<p>towards the development is required, the same can be added in the Financial Bid, Sr. No. 2, i.e. <i>Additional cost for any change request or new development (if required).</i></p>
		<p>As per STQC Certification Authority, GIGW Audit can be carried out on .gov.in or .nic.in hosted domain only, as per their policy they cannot audit ORG domain, kindly clarify the same.</p>	<p>CQW certification as per GIGW compliance is not required for www.gercin.org. However, web developer/bidder may use the compliance matrix included in the guidelines for Indian Government Websites for self-assess of website. Hence, there is no need for GIGW compliance certificate from STQC.</p>
		<p>If CERT-IN auditing is required then please do let us know the CERT-IN empanelled vendor with whom successful bidder can carryout this audit.</p>	<p>CERT-IN auditing from empaneled vendor is responsibility of the web-developer. Bid evaluation will be considered on total amount quoted by the bidder.</p>
7	Clause 6.10 Web design Version	<p>Website has to be develop in word press only or Vendor can develop website on Microsoft or any open source platform?</p>	<p>It is clearly mentioned in Clause 6.10 as well as in Financial Bid, Sr. No.1 that the re-design of website has to be in Word Press latest technology.</p>
8	Clause 6.14 Back end Admin Panel	<p>What are the Admin levels for backend users with various access permission?</p>	<p>Two to three nos. login access permissions including the Administrator (Full Permission) is required, detailed will be discussed at the time of development.</p>

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9	Clause6.2 Bilingual website	Current version of the notification of the issued tender shown in English, so after re-design of website this should be same or tenders and news will be shown in Gujarati.	In Gujarati version of website webpages text in English language of website should be Gujarati language.
10	Generic Queries	Is there any third party integration of any website or web application?	No (except payment gateway)
11	Generic Queries	Is there going to be registration modules for employees or external users? Is there going to be login requirement to access any services or information?	Registration for external users for Payment Option is must. After successful login, the users can access the payment option.
12	Training	Please specify the number of users that needs to be trained for the system. Number of sessions for each batch. Number of locations.	i) 4 to 5 Number of users for training. ii) Training should be completed in one or two sessions. iii) Location for training at GERC office.
13	Security Deposit	There is no provision for security deposit or performance bank guarantee mentioned in the tender, so do we assume that is not required in this tender?	Yes, the Security Deposit or Performance Bank Guarantee is not required in tender.
14	Last date for tender submission	In the tender document the last date is 23/03/2019, kindly confirm if updated tender document will be uploaded on the website.	There is no updated tender document. The last date for submission of tender document is extended from 23/03/2019 to 30/03/2019 on/before 6:00 P.M.