



## AGENDA NOTE

FOR

### THE 20<sup>th</sup> MEETING OF THE STATE ADVISORY COMMITTEE

|       |  |
|-------|--|
| Date  | 6 <sup>th</sup> August 2014  |
| Time  | 11.30 AM   |
| Venue | Gujarat Electricity Regulatory Commission<br>6 <sup>th</sup> Floor, GIFT ONE, Road 5-C, GIFT City,<br>Gandhinagar 382355, Gujarat India. |

| AGENDA ITEM NO. | NOTES ON AGENDA   |
|-----------------|---|
| 1               | Approval of the minutes of the 19 <sup>th</sup> Meeting of the State Advisory Committee held on 22 <sup>nd</sup> January, 2014. |
| 2               | Action Taken Report on the minutes of the 19 <sup>th</sup> Meeting of the State Advisory Committee                              |
| 3               | Utility wise SOP and CGRFs Reports  |
| 4               | Amendment in MYT Regulations, 2011  |
| 5               | Pendency of agriculture connection applications   |
| 6               | Regulation on Demand Side Management  |
| 7               | Prepaid Meters  |
| 8               | Issues raised by the Members.   |
| 9               | Any other Item with the permission of Chair   |



**Agenda Item No.1:** Approval of the minutes of the 19<sup>th</sup> Meeting of the State Advisory Committee held on 22<sup>nd</sup> January 2014 at Gandhinagar.

The 19<sup>th</sup> Meeting of the State Advisory Committee was held on 22<sup>nd</sup> January 2014 at Gandhinagar. The minutes of the meeting were sent to all the members vide letter No. GERC/VHT/19<sup>th</sup> SAC/2456/2512/13/2014/404 dated 3<sup>rd</sup> March, 2014. No comments were received from any of the members. The minutes may be approved.

**Agenda Item No.2:** Action taken report on the Minutes of the 19<sup>th</sup> Meeting of the State Advisory Committee.

| Item No. Of Minutes | Details of the Item   | Action taken Report   |   |  |                       |   |         |   |    |    |   |  |
|---------------------|---|---|---|--|-----------------------|---|---------|---|----|----|---|--|
| 2.2. (ii)           | DISCOMs to analyse the premium amount paid for Agriculture insurance policies and amount paid in settled cases.<br>(Action:DISCOMs) | <p><b>PGVCL</b> has undertaken crop Insurance Policy with Oriental Insurance Company. PGVCL has paid 12.36 Lacs towards the premium and Policy is in force till 18<sup>th</sup> August, 2014. Till 31<sup>st</sup> May, 2014, 40 nos. of affected parties have applied to respective Sub Division. Out of 41, amount to the extent of Rs. 8.07 Lacs have been paid in case of 16 nos., 5 nos. of cases were not eligible as claims were for Harvested crop and not for standing crop. Remaining cases are under process.</p> <p><b>DGVCL</b> informed that they have very few number of crop compensation cases. However they have finalized crop compensation policy and it is circulated to all field offices.</p> <p>The total premium amount paid for such insurance policies-2.52-<br/>- Lacs</p> <p>The total Amount paid in settled cases—0.0 Lacs</p> <table border="1" data-bbox="619 1435 1490 1843"> <thead> <tr> <th data-bbox="619 1435 687 1659">Sr. no</th> <th data-bbox="687 1435 916 1659">Name of applicant demand For Crop Compensation</th> <th data-bbox="916 1435 1070 1659">Approx. claim in Lacs</th> <th data-bbox="1070 1435 1262 1659">Amount paid to the Applicant settled case in Lacs</th> <th data-bbox="1262 1435 1490 1659">Remarks</th> </tr> </thead> <tbody> <tr> <td data-bbox="619 1659 687 1843">1</td> <td data-bbox="687 1659 916 1843">28</td> <td data-bbox="916 1659 1070 1843">29</td> <td data-bbox="1070 1659 1262 1843">0</td> <td data-bbox="1262 1659 1490 1843">Follow up with SE &amp; Insurance company dtd: 29.03.14.</td> </tr> </tbody> </table> <p><b>UGVCL</b> : Update on Crop Burning - Rejected cases follow up</p> <p>In the last Crop Burning policy a few cases were rejected as they were regarding harvested crop. As harvested crop did not form the part of the said insurance policy, cases are not considered by</p> | Sr. no  | Name of applicant demand For Crop Compensation       | Approx. claim in Lacs | Amount paid to the Applicant settled case in Lacs | Remarks | 1 | 28 | 29 | 0 | Follow up with SE & Insurance company dtd: 29.03.14. |
| Sr. no              | Name of applicant demand For Crop Compensation  | Approx. claim in Lacs   | Amount paid to the Applicant settled case in Lacs | Remarks  |                       |   |         |   |    |    |   |  |
| 1                   | 28  | 29  | 0   | Follow up with SE & Insurance company dtd: 29.03.14. |                       |   |         |   |    |    |   |  |

|                |  | <p>Insurance authorities. Correspondence is done with Insurance authorities vide letter No. 869 dated 3/4/14 &amp; through oral reminders but there is no positive response for consideration as said cases were not of standing crop. However a personal meeting is being requested. It is to mention that in the renewed insurance policy valid from 6/2/14 to 5/2/15, harvested crop is also included in the coverage.</p>   |               |                    |      |               |                    |   |         |      |      |      |   |         |     |        |       |   |                          |      |        |       |   |         |      |        |       |
|----------------|--|---|---------------|--------------------|------|---------------|--------------------|---|---------|------|------|------|---|---------|-----|--------|-------|---|--------------------------|------|--------|-------|---|---------|------|--------|-------|
| <p>2.2.7</p>   | <p>MD, GUVNL to devise common format for all DISCOMs to submit the progress of maintenance activities (GUVNL &amp; DISCOMs)</p>            | <p><b>GUVNL</b> has prepared a common format to submit the progress of maintenance which is enclosed of <b>(ANNEXURE – 1)</b></p> <p><b>PGVCL:</b> Brief of the maintenance activities carried out during FY 2013-14 is as under.</p> <table border="1" data-bbox="619 723 1489 981"> <thead> <tr> <th>Sr. No.</th> <th>Particulars</th> <th>Unit</th> <th>Total Quantum</th> <th>Annual Achievement</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Village</td> <td>Nos.</td> <td>5114</td> <td>1766</td> </tr> <tr> <td>3</td> <td>HT Line</td> <td>Kms</td> <td>123346</td> <td>34886</td> </tr> <tr> <td>4</td> <td>Distribution Transformer</td> <td>Nos.</td> <td>356879</td> <td>66621</td> </tr> <tr> <td>5</td> <td>LT Line</td> <td>Kms.</td> <td>156264</td> <td>22254</td> </tr> </tbody> </table> <p><b>DGVCL :</b> Company has carried out maintenance of <b>19275KM</b> line,<b>7410KM</b> LT line,<b>20163</b>nos of transformer Centre,<b>15534</b> nos. -pole plumbing,<b>1073</b> km conductor replacement,<b>3637</b>km conductor restringing,<b>6904</b> nos. of disc insulator replaced,<b>12252</b> nos. of insulator replaced, <b>243</b> nos. of villages are made ideal. A sheet showing maintenance to be carried out up to the end of the year 2013-14 i.e. 31.03.2014 is also attached at <b>(ANNEXURE - 2)</b></p> <p><b>MGVCL:</b> We are doing on continuous basis and by 31.03.2014 we completed maintenance as per the sheet enclosed as a Separate <b>(ANNEXURE - 3.)</b></p> | Sr. No.       | Particulars        | Unit | Total Quantum | Annual Achievement | 1 | Village | Nos. | 5114 | 1766 | 3 | HT Line | Kms | 123346 | 34886 | 4 | Distribution Transformer | Nos. | 356879 | 66621 | 5 | LT Line | Kms. | 156264 | 22254 |
| Sr. No.        | Particulars  | Unit  | Total Quantum | Annual Achievement |      |               |                    |   |         |      |      |      |   |         |     |        |       |   |                          |      |        |       |   |         |      |        |       |
| 1              | Village  | Nos.  | 5114          | 1766               |      |               |                    |   |         |      |      |      |   |         |     |        |       |   |                          |      |        |       |   |         |      |        |       |
| 3              | HT Line  | Kms   | 123346        | 34886              |      |               |                    |   |         |      |      |      |   |         |     |        |       |   |                          |      |        |       |   |         |      |        |       |
| 4              | Distribution Transformer   | Nos.  | 356879        | 66621              |      |               |                    |   |         |      |      |      |   |         |     |        |       |   |                          |      |        |       |   |         |      |        |       |
| 5              | LT Line  | Kms.  | 156264        | 22254              |      |               |                    |   |         |      |      |      |   |         |     |        |       |   |                          |      |        |       |   |         |      |        |       |
| <p>2.9.(2)</p> | <p>DISCOMs was advised to adopt RF metering system after a pilot study.<br/>(Action:DISCOMs)</p>   | <p>Regarding RF meters proof of concept (POC) was initiated for a pilot project in Mehsana Town area. Five(5) vendors have shown willingness to execute POC. 100 meters from one of the vendor are already received. After successful POC we will roll over to other areas of the Company. Additionally we have issued letter of intent for 2000 nos. of RF meters to two parties.</p>  |               |                    |      |               |                    |   |         |      |      |      |   |         |     |        |       |   |                          |      |        |       |   |         |      |        |       |
| <p>9</p>       | <p>MD, GUVNL to hold meeting with Shri Kirtikumar Amin regarding agriculture connection falling under “D” Category.<br/>(Action:GUVNL)</p> | <p>A meeting of MD, GUVNL with Shri Kirtikumar Amin, was arranged on 17<sup>th</sup> June 2014 5.00 PM at Gandhinagar. However, the meeting couldn't be conducted as MD, UGVCL had discussed the issue with Shri Kirtikumar Amin on 17<sup>th</sup> June 2014 at 10.00 AM at Patan during the draw function of “D” type Ag. Connections. As per latest status, C type connections are completed in Patan Sub Division and work of “D” type connections are now commenced as per priority decided by Draw system.</p>  |               |                    |      |               |                    |   |         |      |      |      |   |         |     |        |       |   |                          |      |        |       |   |         |      |        |       |



|                    |  |  |
|--------------------|--|--|
| 9(4)               | Additional Load regularization<br>(Action: CEI AND DISCOMs)  | <p>PGVCL: PGVCL has circulated a draft pamphlet to all field offices for circulation among the consumers along with energy bills for load regularization. Copy of the letter is attached herewith at <b><u>Annexure- 4</u></b> for reference.</p> <p>CEI: The procedure provided by MD MGCVCL seems quite proper informed to GUVNL for uniform implementation.</p> |
| Agenda Item No. 4  | Submission of DSM Plan by DISCOMs.<br>(Action:DISCOMs & TPL)   | <p>UGVCL: _The report from consultant M/s TERI has been submitted to the Commission on 6/2/14 for approval.</p> <p><b><u>DGVCL:</u></b> DGVCL had submitted DSM action plan to Hon'ble commission on dated:18.01.2014</p> <p>MGVCL:MGVCL has submitted DSM Plan to GERC vide L.No.MGVCL/DSM/56 Dtd.21.01.2014</p>  |
| Agenda Item No.. 5 | <p>Standard of Performance (SoP) and Monitoring of Performance of CGRFs.</p> <ul style="list-style-type: none"> <li>Chief Electrical Inspector to prepare and submit the details of accidents occurred within premises and out side consumer premises.</li> </ul> <p>(Action: Chief Electrical Inspector)</p> <ul style="list-style-type: none"> <li>Implementation of CGRF and Ombudsman Order shall be reviewed at MD level.</li> </ul> <p>(Action: DISCOMs)</p> | <p>Chief Electrical Inspector : Details of accidents report kept as <b>ANNEXURE-5.</b></p> <p>DISCOMs have submitted that they are regularly reviewing compliance of SoP and CGRF orders.</p>  |

### **AGENDA ITEM NO. 3:- UTILITY WISE SOP AND CGRF REPORTS**

Utility wise SOP reports for the Annual reports of FY 2013-14 along with reports of previous year with Commission's observation are kept as **Annexure - 6**

The total no. of accidents has been increased in the case of UGVCL, DGVCL and marginally increased in the case of PGVCL, TPL (A) and decreased for others w.r.t. 2012-13. The performance in the case of reduction in accidents is not encouraging.



The state owned DISCOMs should take appropriate action for safety aspects to reduce electrical accidents.

In FY 2013-14 the failure rates of DTRs has been decreased for all the distribution utilities except PGVCL w.r.t. FY 2012-13.

Monitoring reports of CGRFs and Ombudsman for Q1 FY 2014-15 is kept at **Annexure- 7**

#### **AGENDA ITEM NO. 4:- AMENDMENTS IN MYT REGULATIONS, 2011**

The Commission had issued the GERC (MYT) Regulations, 2011 for the Control period of 2011-12 to 2015-16. Since the control period is going to expire next year, the Commission has decided to revisit the MYT Regulations, 2011 keeping in mind the Regulation notified by the CERC on the subject matter and various judgements given by Hon'ble APTEL, various High Courts and the Supreme Court on various aspects of the tariff determination. The Commission shall engage a consultant for designing the new MYT Regulations. The Regulations shall be framed after considering views of all the Stakeholders. The new MYT Regulations shall come in force after completion of the second MYT control period of FY 2011-12 to FY 2015-16. The utilities are required to file petitions for true up of FY 2013-14 and determination of tariff for FY 2015-16 as per the provisions laid in MYT Regulations, 2011.

#### **AGENDA ITEM NO. 5 : PENDENCY OF AGRICULTURE CONNECTION APPLICATIONS**

It is observed by the Commission since last many years that pending list of agriculture new connections is not being cleared. The issue is being discussed during tariff process hearings and meetings of State Advisory Committee and Co-ordination Forum. Every time DISCOMs are advancing various reasons for not giving agriculture connections in time bound manner. One of the reasons being given by the licensees is lack of fund that is required for erection of distribution network for releasing agriculture connections. The licensees seem dependent upon the Tatkal schemes promulgated by the State Government at different intervals. The Commission and the State Advisory Committee is concord about the long pending application for new agriculture connections. The utilities are required to put serious efforts for clearing the back log in a time barred manner. Each DISCOMs should prepare a realistic roadmap for releasing the pending connections and present the same during the meeting for further deliberation by the committee.

Further the Commission has received a letter dated 07.05.2014 from Gujarat Krushi Vj Grahak Suraksha Sangh regarding for release agriculture connections pending applications prior to 10.10.2000 before the various DISCOMs. The Gujarat Krushi Vij Grahak Suraksha Sangh has raised the various issues which are pertaining to release of agriculture connections, pending connection of the agriculture consumers, issues pertaining to connections in Dark Zone raised by the licensee, Tatkal Connections etc., The Commission has decided the aforesaid issues are required to be discussed in the State Advisory Committee and Co-Ordination Forum meeting.



## **AGENDA NO. 6 : REGULATION ON DEMAND SIDE MANAGEMENT**

DISCOMs and TPL have submitted their DSM Plan to comply with the GERC (Demand Side Management) Regulations, 2012. DISCOMs and TPL gave presentation to the Commission on 03/06/2014 regarding findings of Load Research activities, Available Technical Potential of DSM in licensee area and proposed DSM Programmes. These Plan includes DSM Programmes for 1) Solar Pumps Installation 2) Load Management, Energy Audit and Implementation of focused energy efficiency program for Industries 3) Promotion of Energy Efficient Appliances 4) Redesigning ToU Tariff Structure 5) Consumer Awareness. The Commission has directed DISCOMs and TPL to submit detailed DSM programme document within two months for which budgetary provision of Rs. 50.00 Crore for each DISCOM and Rs. 20 Crore for each TPL (Ahmedabad) and TPL (Surat) license area.

## **AGENDA ITEM NO. 7 PRE PAID METERS**

Shri K.K.Bajaj of Consumer Education Research Society wrote to the Commission regarding Prepaid Meters. It is stated that prepaid meters are better solution for defaulters to avoid bad debts. Most of Such defaulters are Government bodies e.g. Municipal and Grampanchayats, water works and Industrial consumers. State owned DISCOMs and Private DISCOMs are not interested in installation of prepaid meters. The Commission's has asked DISCOMs regarding performance of Prepaid Meters if any installed by Licensee. In DISCOMs reply, it is mentioned that DGVCL, PGVCL and UGVCL have installed 197, 95 and 248 meters respectively in their licensee area. DISCOMs have also submitted that these meters are not having remote communication facility, difficult to incorporate changes in FPPPA/tariff from retrospective date; meter reading is required to be taken for energy accounting and computation of Distribution Losses. This is put up for further deliberation of Committee Members.

## **AGENDA ITEM NO. 9: ISSUES RAISED BY THE MEMBERS**

Issue received from following members are kept as **Annexure 8.**

1. Shri K. K. Bajaj, CERS (Letter dated. 22/7/2014)
- 2.

## **AGENDA ITEM NO. 10: ANY OTHER ISSUES WITH THE PERMISSION OF THE CHAIR.**



**ANNEXURE - 1**

**MAINTENANCE REPORT**

| Sr. No | Category of Feeder | No. Of Feeder | Planning to complete the maintenance | Nos of Feeders Completed | MAINTENANCE ACTIVITIES |                    |                    |                    |           |                |           |          |           |               |                 |                |                 |
|--------|--------------------|---------------|--------------------------------------|--------------------------|------------------------|--------------------|--------------------|--------------------|-----------|----------------|-----------|----------|-----------|---------------|-----------------|----------------|-----------------|
|        |                    |               |                                      |                          | Pole Plumbin g         | Cond. Replaceme nt | Cond. Restringi ng | Stay new/Att ended | Earthi ng | Providi ng ABC | Dist. Box | D.O Fuse | Eart hing | Tree Cutti ng | Disc.Ins .Repl. | PIN Ins. Repl. | Ideal Villag es |
| 1      | AG                 |               |                                      |                          |                        |                    |                    |                    |           |                |           |          |           |               |                 |                |                 |
| 2      | JGY                |               |                                      |                          |                        |                    |                    |                    |           |                |           |          |           |               |                 |                |                 |
| 3      | Urban/ Town        |               |                                      |                          |                        |                    |                    |                    |           |                |           |          |           |               |                 |                |                 |
| 4      | Industrial         |               |                                      |                          |                        |                    |                    |                    |           |                |           |          |           |               |                 |                |                 |
| 5      | GIDC               |               |                                      |                          |                        |                    |                    |                    |           |                |           |          |           |               |                 |                |                 |
| 6      | HT Express         |               |                                      |                          |                        |                    |                    |                    |           |                |           |          |           |               |                 |                |                 |



## ANNEXURE - 2 DGVCL

### MAINTENANCE WORK DONE CIRCLE WISE UP TO FEB-14

### DGVCL

| S<br>R<br>N<br>O    | CATEGOR<br>Y<br>OF<br>FEEDER | NO<br>S.<br>OF<br>FDR<br>S | PLANNING<br>TO<br>COMPLETE<br>MAINTENA<br>NCE | TOTA<br>L<br>MEN<br>POWER<br>USED | DETAILS OF TOTAL WORK DONE UP TO REPORTING MONTH (April_2013 to FEB_2014.) |                     |                        |                      |                          |                          |                             |  |                               |                        |                     |                    |                   |                    |  |                                      |                                |                          |   |
|---------------------|------------------------------|----------------------------|---|-----------------------------------|--|---------------------|------------------------|----------------------|--------------------------|--------------------------|-----------------------------|--|-------------------------------|------------------------|---------------------|--------------------|-------------------|--------------------|--|--------------------------------------|--------------------------------|--------------------------|---|
|                     |                              |                            |   |                                   | HT<br>LINE<br>IN KM  | LT<br>LINE<br>IN KM | TOT<br>AL<br>XME<br>RS | POLE<br>PLUMBI<br>NG | COND.<br>REPLACEM<br>ENT | COND.<br>RESTRING<br>ING | STAY<br>NEW<br>ATTEND<br>ED | POLE<br>EARTH<br>ING<br>NEW/RE<br>-<br>ACTIVA<br>TED | PROVIDI<br>NG<br>U/G<br>CABLE | PROVIDING<br>ABC IN KM |                     | TRANS. MAINTENANCE |                   |                    | NO OF<br>LOCATI<br>ON<br>TREE<br>CUTTIN<br>G | NO OF<br>V-X<br>ARMS<br>REPLAC<br>ED | DIS<br>C<br>INS.<br>REPL.<br>. | PIN<br>INS.<br>REPL<br>. | NOS<br>OF<br>VILLA<br>GE<br>TO<br>MAKE<br>IDEAL |
|                     |                              |                            |   |                                   |  |                     |                        |                      |                          |                          |                             |  |                               | 1-Q                    | 3-Q                 | DIS<br>T<br>BOX    | D.O.<br>FUZE      | TC<br>EARTH<br>ING |  |                                      |                                |                          |   |
| 1                   | AG                           | 308                        | 308   | 2994<br>3                         | 6774.7<br>4  | 2327.<br>82         | 5255                   | 6289                 | 365.25                   | 1294.01                  | 777                         | 1098   | 0.15                          | 67.58                  | 8.47                | 151<br>7           | 2957              | 1050               | 125595                                       | 1502                                 | 235<br>7                       | 3762                     | 82  |
| 2                   | JGY                          | 338                        | 338   | 3697<br>8                         | 7582.3<br>1  | 3424.<br>10         | 5385                   | 6648                 | 460.57                   | 1696.14                  | 1149                        | 1660   | 1.30                          | 1469.<br>07            | 240.0<br>6          | 240<br>2           | 3197              | 1533               | 123636                                       | 1788                                 | 281<br>3                       | 4910                     | 155   |
| 3                   | URBAN/T<br>OWN               | 212                        | 212   | 1727<br>7                         | 2819.8<br>6  | 1324.<br>43         | 5647                   | 1422                 | 136.02                   | 403.10                   | 623                         | 766  | 32.94                         | 176.1<br>7             | 1505.<br>68         | 276<br>6           | 2806              | 1742               | 52906  | 2423                                 | 976                            | 2215                     | 5   |
| 4                   | INDUSTRIA<br>L               | 219                        | 219   | 8171                              | 1170.8<br>7  | 164.1<br>0          | 2720                   | 392                  | 51.27                    | 112.07                   | 67                          | 88   | 5.78                          | 2.77                   | 18.97               | 712                | 1708              | 319                | 13130  | 326                                  | 141                            | 703                      | 0   |
| 5                   | GIDC                         | 116                        | 116   | 4676                              | 578.97   | 126.3<br>6          | 1027                   | 386                  | 48.99                    | 106.26                   | 223                         | 420  | 1.50                          | 0.24                   | 2.22                | 218                | 520               | 354                | 8106   | 410                                  | 470                            | 492                      | 1   |
| 6                   | HT EXP.                      | 165                        | 165   | 1895                              | 325.91   | 30.25               | 110                    | 184                  | 10.43                    | 24.45                    | 62                          | 115  | 0.80                          | 10.62                  | 1.55                | 81                 | 104               | 59                 | 5187   | 126                                  | 141                            | 164                      | 0   |
| 7                   | EHT                          | 61                         | 0   | 72                                | 23.20  | 13.00               | 19                     | 33                   | 0.50                     | 1.50                     | 6                           | 6  | 0.00                          | 0.00                   | 3.05                | 10                 | 1                 | 10                 | 458  | 6                                    | 6                              | 6                        | 0   |
| <b>Circle Total</b> |                              | <b>141<br/>9</b>           | <b>1358</b>                                   | <b>9901<br/>2</b>                 | <b>19275.<br/>86</b>   | <b>7410.<br/>06</b> | <b>201<br/>63</b>      | <b>15354</b>         | <b>1073.03</b>           | <b>3637.53</b>           | <b>2907</b>                 | <b>4153</b>  | <b>42.47</b>                  | <b>1726.<br/>44</b>    | <b>1780.<br/>00</b> | <b>770<br/>6</b>   | <b>112<br/>93</b> | <b>5067</b>        | <b>32901<br/>8</b>                           | <b>6581</b>                          | <b>690<br/>4</b>               | <b>122<br/>52</b>        | <b>243</b>                                      |



## ANNEXURE - 3 MGVCCL

PROFORMA-II  
NAME OF COMPANY- MGVCCL  
DETAILS AND PLANNING TO COMPLETE MAINTENANCE OF FEEDERS

MAR'14

| SR. NO. | CAT. OF FEEDERS | NO.OF FEEDERS | PLANNING TO COMPLETE MAINT | POLE PLUMBING | COND REPLACEMENT | COND RESTRICTING | STAY/NEW ATTENDED | EARTHING | PROVIDING UG CABLE | PROVIDING ABC | TRANS MAINTENANCE |         |          | TREE CUTTING | DISC INS REPL | PIN INS REPL | IDEAL VILLAGES |
|---------|-----------------|---------------|----------------------------|---------------|------------------|------------------|-------------------|----------|--------------------|---------------|-------------------|---------|----------|--------------|---------------|--------------|----------------|
|         |                 |               |                            |               |                  |                  |                   |          |                    |               | DIST BOX          | DO FUSE | EARTHING |              |               |              |                |
| 1       | JGY             | 350           | PLANNING                   | 1338          | 171              | 519              | 1387              | 2389     | 0                  | 2067          | 2506              | 983     | 2032     | 24842        | 578           | 922          | 0              |
|         |                 |               | EXECUTION                  | 1273          | 87               | 285              | 1171              | 3878     | 0                  | 352           | 1929              | 1290    | 1445     | 35206        | 755           | 1093         | 0              |
| 2       | URBAN           | 273           | PLANNING                   | 628           | 74               | 535              | 396               | 2694     | 13                 | 139           | 1547              | 2606    | 1490     | 13961        | 174           | 942          | 0              |
|         |                 |               | EXECUTION                  | 674           | 67               | 497              | 506               | 2367     | 12                 | 93            | 1632              | 2871    | 1415     | 16366        | 196           | 951          | 0              |
| 3       | AG DOM          | 448           | PLANNING                   | 1502          | 189              | 433              | 1670              | 2824     | 0                  | 243           | 2025              | 948     | 2081     | 22297        | 790           | 1249         | 0              |
|         |                 |               | EXECUTION                  | 1274          | 33               | 257              | 1191              | 972      | 0                  | 51            | 1315              | 909     | 1131     | 27652        | 669           | 1010         | 0              |
| 4       | DHT             | 52            | PLANNING                   | 0             | 0                | 0                | 0                 | 0        | 0                  | 0             | 0                 | 0       | 0        | 0            | 0             | 0            | 0              |
|         |                 |               | EXECUTION                  | 0             | 0                | 0                | 0                 | 0        | 0                  | 0             | 0                 | 0       | 0        | 0            | 0             | 0            | 0              |
| 5       | HT EXP          | 118           | PLANNING                   | 19            | 7                | 16               | 44                | 112      | 0                  | 0             | 7                 | 30      | 7        | 410          | 9             | 28           | 0              |
|         |                 |               | EXECUTION                  | 14            | 7                | 16               | 62                | 140      | 0                  | 0             | 7                 | 30      | 7        | 617          | 16            | 39           | 0              |
| 6       | IND             | 87            | PLANNING                   | 51            | 9                | 17               | 81                | 176      | 1                  | 3             | 114               | 199     | 97       | 427          | 49            | 67           | 0              |
|         |                 |               | EXECUTION                  | 28            | 5                | 12               | 68                | 90       | 0                  | 2             | 123               | 206     | 91       | 638          | 43            | 73           | 0              |
| 7       | GIDC            | 69            | PLANNING                   | 13            | 6                | 7                | 56                | 89       | 0                  | 2             | 183               | 90      | 149      | 129          | 12            | 24           | 0              |
|         |                 |               | EXECUTION                  | 16            | 4                | 7                | 56                | 133      | 0                  | 2             | 134               | 81      | 123      | 284          | 20            | 29           | 0              |
| 8       | TOTAL           | 1397          | PLANNING                   | 3551          | 456              | 1527             | 3634              | 8285     | 14                 | 967           | 6382              | 4857    | 5856     | 62065        | 1613          | 3334         | 0              |
|         |                 |               | EXECUTION                  | 3279          | 203              | 1074             | 3055              | 7580     | 12                 | 499           | 5140              | 5387    | 4212     | 80763        | 1699          | 3195         | 0              |



**ANNEXURE - 4 PGVCL**

**PGVCL**

*Annexure - A*

**PASCHIM GUJARAT VIJ COMPANY LIMITED**

Regd. & Corporate Office: "Paschim Gujarat Vij Seva Sadan"  
Laxminagar, Off Nana Mava Road, Rajkot - 360 004

CIN: U40102GJ2003SGC042908  
Phone no. (0281) 2380425-2380427

Fax: (0281) 2380428

PGVCL/ Reg. Cell/ T- 4655

Date: 02.06.2014

To,  
The Superintending Engineer  
Circle Office,  
Rajkot (City), Rajkot (Rural), Jamnagar, Junagadh, Porbandar, Bhuj, Morbi  
Bhavnagar, Amreli, Surendranagar, Botad

Sub.: - Distribution of pamphlets to the consumers along with electricity bill regarding load regularization by consumers.


During the course of 19<sup>th</sup> State Advisory Committee meeting, Hon'ble Commission has directed to publicize regarding load regularization by consumers. Accordingly, it is decided that we may circulate a pamphlet along with electricity bill for wide publicity.

A small pamphlet is prepared and attached herewith for distribution to consumers. It is requested to get it printed at your level and issue to all consumers in the ensuing billing program along with electricity bills. Pamphlets may be printed on both the sides to accommodate the entire matter.

Your early action in the matter is expected followed by confirmation of implementation.

Encl.: - As above

*O/c  
dhi*

  
(J. A. Parekh)  
Additional C.E. (R&C)

C. f. w. cs. to:-  
The Chief Engineer (Tech.), Corporate Office, Rajkot  
The Chief Engineer, Zonal Office, Bhavnagar.

## જાહેર વિજ્ઞાપિત

અમારા માનવંતા ગ્રાહકોને જણાવવાનુ કે કંપની દ્વારા વીજ વિસ્તરણની વ્યવસ્થા વીજગ્રાહકો દ્વારા માંગવામાં આવતા વીજભાર મુજબ ઉભી કરવામાં આવે છે.

કેટલાક વીજગ્રાહકો પોતાના કરારીત વીજભાર કરતા વધારે વીજભાર વીજપ્રસ્થાપનમાં જોડી દેતા હોઈ છે, જેને કારણે વીજ વિસ્તરણની વ્યવસ્થામાં ખામી સર્જાય છે અને વીજ પુરવઠામાં વિક્ષેપ અનુભવાય છે. આથી અમારા સુજ્ઞ ગ્રાહકોને વિનંતિ કરવાની કે આપ આપના વીજજોડાણમાં આપે કંપની સાથે કરારીત વીજભાર કરતા વધારે વીજભાર જોડેલ નથીને તે ચકાસી લેવા વિનંતિ છે. કરારીત વીજભાર કરતા વધુ વીજભાર જોડવો તે બિનઅધિકૃત છે અને તે બાબતે દંડનીય કાર્યવાહી પણ થઈ શકે છે.

સામાવ્ય રીતે વીજ ઉપકરણ પર 'નેઈમ પ્લેટ' લગાડવામાં આવતી હોઈ છે, અને જે તે વીજ ઉપકરણની 'નેઈમ પ્લેટ' પર તે ઉપકરણનો વીજભાર 'વોટ / કિલોવોટ' માં દર્શાવેલ હોઈ છે. આપ આપના વીજપ્રસ્થાપનમાં જોડેલ બધા જ વીજઉપકરણોનો વીજભાર આ રીતે ગણી શકો છો, અને તે થકી વીજ પ્રસ્થાપનમાં જોડેલ કુલ વીજભાર તારવી શકો છો. જો આપનો કુલ જોડેલ વીજભાર આપના કરારીત વીજભાર કરતા વધારે હોઈ તો વધારાનો વીજભાર એ બિનઅધિકૃત છે અને ત્વરીતે અધિકૃત કરાવવો આવશ્યક છે.

આશા છે કે આપ આપના વીજપ્રસ્થાપનમાં જોડેલ વીજભાર કરારીત વીજભાર જેટલો રાખી કંપનીને વીજ વિતરણ વ્યવસ્થા જાળવવામાં સહભાગી બનશો.

(નોંધ:એલ.ટી.એમ.ડી. કક્ષાના વીજગ્રાહકોએ પોતાની મહત્તમ વીજમાંગ કરારીત વીજમાંગ જેટલી રાખવી જરૂરી છે.)

તા.ક. સામાન્ય રીતે વાપરવામાં આવતા વીજઉપકરણોનો વીજભાર પાછળ આપેલ છે તે કોઠાનો ઉપયોગ કરીને પણ આપ આપના વીજપ્રસ્થાપનમાં જોડેલ કુલ વીજભાર ગણી શકો છો.

સામાન્ય રીતે વપરાતા વીજ ઉપકરણોનો અંદાજીત વીજભાર

| ઉપકરણ  | અંદાજીત વોટેજ |
|--|---------------|
| વીજળીનો ગોળો                                   | ૨૫            |
| વીજળીનો ગોળો                                   | ૪૦            |
| વીજળીનો ગોળો                                   | ૬૦            |
| વીજળીનો ગોળો                                   | ૧૦૦           |
| ફ્લોરોસન્ટ ટ્યુબલાઇટ ૪૮"<br>(ટ્યુબ + કોપર ચોક) | ૫૫            |
| ફ્લોરોસન્ટ ટ્યુબલાઇટ ૪૮"<br>(ટ્યુબ + કોપર ચોક) | ૩૫            |
| કોમ્પેક્ટ ફ્લોરોસન્ટ લેમ્પ ૫ વોટ               | ૭             |
| કોમ્પેક્ટ ફ્લોરોસન્ટ લેમ્પ ૯ વોટ               | ૧૧            |
| કોમ્પેક્ટ ફ્લોરોસન્ટ લેમ્પ ૧૧ વોટ              | ૧૩            |
| કોમ્પેક્ટ ફ્લોરોસન્ટ લેમ્પ ૨૫ વોટ              | ૨૭            |
| નાઇટ લેમ્પ                                     | ૧૫            |
| સીલીંગ ફેન ૩૬"/૪૮"                             | ૫૦            |
| સીલીંગ ફેન ૫૬"                                 | ૬૦            |
| ટેબલ ફેન નાનો ૧૨"/૧૬"                          | ૪૦            |
| ઇસ્ત્રી નાની                                   | ૪૫૦/૭૦૦       |
| ઇસ્ત્રી મોટી                                   | ૧૦૦૦          |
| વોટર હીટર : ઇમર્સન રોડ                         | ૧૦૦૦          |
| સ્તોરેજ ૧૦-૨૦ લિટર                             | ૨૦૦૦          |
| ઇન્સ્ટન્ટ                                      | ૩૦૦૦          |
| ૧ ટન એરકંડીશનર                                 | ૧૪૦૦          |
| ૧.૫ ટન એરકંડીશનર                               | ૧૮૦૦          |
| એરકુલર   | ૧૭૦           |
| રેફ્રિજરેટર-નાનુ                               | ૧૪૦-૨૨૫       |
| રેફ્રિજરેટર-મોટુ                               | ૩૩૦-૩૫૦       |
| ટોસ્ટર   | ૮૦૦           |
| ઓવન  | ૧૦૦૦          |
| હોટ પ્લેટ                                      | ૧૦૦૦/૧૫૦૦     |
| મીક્ષર (જયુસર મોટું)                           | ૪૫૦           |
| વોશીંગ મશીન (કુલ ઓટો)                          | ૩૨૫ / ૮૦૦     |




|                            |         |
|----------------------------|---------|
| વોશીંગ મશીન (સેમી ઓટો)     | ૨૦૦     |
| ઘરઘંટી                     | ૭૫૦     |
| વેક્યુમ કલીનર              | ૭૦૦-૭૫૦ |
| રેડિયો                     | ૧૫      |
| ટેપ રેકોર્ડર               | ૨૦      |
| ટી.વી.                     | ૬૦-૧૨૦  |
| વિડીયો                     | ૪૦      |
| મથ્થરોને દૂર કરવાનું ઉપકરણ | ૫       |
| ૧/૨ હોર્સપાવર પાણીનો પમ્પ  | ૩૭૫     |
| ૧ હોર્સપાવર પાણીનો પમ્પ    | ૭૫૦     |
| વોટર પ્યોરીફાયર            | ૨૫      |
| કોમ્પ્યુટર                 | ૧૦૦-૧૫૦ |

ઉપરોક્ત દર્શાવેલ વીજ ઉપકરણોનો વીજભાર અંદાજીત છે. ખરેખર વીજભાર ઉત્પાદક પ્રમાણે અલગ અલગ હોઈ શકે છે.



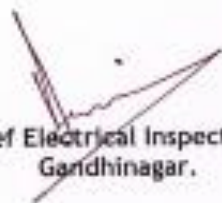
## ANNEXURE - 5

|  |  |  |  |
|--|--|--|--|
| <br>Gujarat State | <b>OFFICE OF THE CHIEF ELECTRICAL INSPECTOR</b>                                  |  |  |
|  | Block No: 18, 4 <sup>th</sup> Floor, Udyog Bhawan, Sector-11, Gandhinagar-382017 |  |  |
| No: CEI/   | 6259<br>1/14   | E-mail:<br>cei-epd@gujarat.gov.in<br>cei-emer@gujarat.gov.in | PH. NO: (079) 23256642 to 44<br>FAX NO: (079) 232 566 51 |

28 JUL 2014

### STATISTICS ON ELECTRICAL ACCIDENTS OF LAST THREE YEARS

| Year    | Fatal Accidents occurred in Supplier premises | Non fatal Accidents occurred in Supplier premises | Fatal Accidents occurred in consumer premises | Non Fatal Accidents occurred in consumer premises |
|---------|---|---|---|---|
| 2011-12 | 719   | 264   | 324   | 60  |
| 2012-13 | 620   | 290   | 320   | 42  |
| 2013-14 | 673   | 287   | 344   | 47  |

  
Dy Chief Electrical Inspector,  
Gandhinagar.



## ANNEXURE - 6

### SoP 1 : Accidents Report

| Year       | FY 12-13 | FY 13-14 | FY 12-13 | FY 13-14 | FY 12-13 | FY 13-14 | FY 12-13 | FY 13-14 |
|------------|----------|----------|----------|----------|----------|----------|----------|----------|
| Particular | FH       |          | FA       |          | NFH      |          | Total    |          |
| UGVCL      | 63       | 81       | 70       | 88       | 43       | 41       | 176      | 210      |
| MGVCL      | 28       | 26       | 76       | 96       | 53       | 34       | 157      | 156      |
| PGVCL      | 115      | 106      | 227      | 270      | 183      | 150      | 525      | 526      |
| DGVCL      | 63       | 53       | 86       | 83       | 95       | 127      | 244      | 263      |
| TPL(A)     | 37       | 33       | 1        | 12       | 17       | 11       | 55       | 56       |
| TPL(S)     | 14       | 13       | 0        | 0        | 4        | 2        | 18       | 15       |

*In the category of FH, in the departmental area as well as outside area, the no. of accidents in FY 2013-14 has been decreased for all the distribution utilities except UGVCL w.r.t FY 2012-13. For FA category, the no. of accidents has been increased for all the distribution utilities except DGVCL.*

*For NFH category, the no. of accidents in FY 2013-14 has been decreased for all the distribution utilities except DGVCL w.r.t FY 2012-13.*



## ANNEXURE - 6

### SoP 3(B) : Complaints redressed

| DISCOMs | Number of complaints redressed within stipulated time | No of complaints received during the year including pending of the previous year | % complaints redressed in FY 2013-14 |
|---------|---|--|--------------------------------------|
| UGVCL   | 332000  | 332313   | 99.91%                               |
| MGVCL   | 406846  | 406906   | 99.99%                               |
| PGVCL   | 512384  | 540435   | 94.81%                               |
| DGVCL   | 576244  | 576244   | 100.00%                              |
| TPL(A)  | 283419  | 284220   | 99.72%                               |
| TPL(S)  | 18877   | 18877  | 100.00%                              |

### SoP 6 : Failure of Distribution Transformer

|        | % Failure of DTR |            |
|--------|------------------|------------|
|        | FY 2012-13       | FY 2013-14 |
| UGVCL  | 6.85%            | 6.76%      |
| MGVCL  | 4.61%            | 4.51%      |
| PGVCL  | 11.48%           | 13.40%     |
| DGVCL  | 9.38%            | 7.86%      |
| TPL(A) | 0.85%            | 0.87%      |
| TPL(S) | 0.17%            | 0.09%      |



## ANNEXURE - 6

### SoP 13: Faulty Meters

| Status of Meters in the System |                                 |                               |  |                                |                                 |                               |  |                                |
|--------------------------------|---------------------------------|-------------------------------|--|--------------------------------|---------------------------------|-------------------------------|--|--------------------------------|
| Year                           | FY 2012-13                      |                               |  |                                | FY 2013-14                      |                               |  |                                |
| Particular                     | No. of meters repaired/replaced | Total no. of defective meters | % meters repaired/replaced in the year | Pending at the end of the Year | No. of meters repaired/replaced | Total no. of defective meters | % meters repaired/replaced in the year | Pending at the end of the Year |
| UGVCL                          | 69444                           | 70431                         | 98.60%                                 | 987                            | 48258                           | 57241                         | 84.31%                                 | 8983                           |
| MGVCL                          | 140918                          | 192231                        | 73.31%                                 | 51313                          | 101567                          | 135739                        | 74.83%                                 | 34172                          |
| PGVCL                          | 378770                          | 470894                        | 80.44%                                 | 92124                          | 432687                          | 531327                        | 81.44%                                 | 98640                          |
| DGVCL                          | 87682                           | 144899                        | 60.51%                                 | 57217                          | 97003                           | 155421                        | 62.41%                                 | 58418                          |
| TPL(A)                         | 21684                           | 21684                         | 100.0 %                                | 0                              | 31716                           | 31716                         | 100.00%                                | 0                              |
| TPL(S)                         | 19500                           | 19527                         | 99.86%                                 | 27                             | 18281                           | 18341                         | 99.67%                                 | 60                             |



**ANNEXURE - 6**

**SoP 11 : Reliability Indices**

**SoP 011-A: System Average Interruption Frequency Index(SAIFI)**

| Particular | SAIFI    |          |          |          |          |          |          |          |            |          |           |          |
|------------|----------|----------|----------|----------|----------|----------|----------|----------|------------|----------|-----------|----------|
|            | DGVCL    |          | MGVCL    |          | PGVCL    |          | UGVCL    |          | TPL (Ahd.) |          | TPL(Sur.) |          |
| DISCOMS    | FY 12-13 | FY 13-14 | FY 12-13 | FY 13-14 | FY 12-13 | FY 13-14 | FY 12-13 | FY 13-14 | FY 12-13   | FY 13-14 | FY 12-13  | FY 13-14 |
| Month      |          |          |          |          |          |          |          |          |            |          |           |          |
| Apr.       | 7.15     | 8.58     | 3.12     | 4.82     | 2.08     | 5.68     | 1.91     | 3.54     | 0.47       | 0.45     | 0.03      | 0.05     |
| May        | 8.08     | 8.22     | 3.33     | 3.63     | 1.58     | 6.82     | 1.91     | 2.32     | 0.62       | 0.62     | 0.06      | 0.03     |
| Jun.       | 13.73    | 15.54    | 6.73     | 8.9      | 1.89     | 10.53    | 4.33     | 4.08     | 0.73       | 0.73     | 0.02      | 0.06     |
| Jul.       | 13.80    | 14.94    | 8.64     | 9.54     | 3.75     | 10.14    | 4.46     | 4.82     | 0.48       | 0.56     | 0.02      | 0.03     |
| Aug.       | 11.13    | 10.83    | 7.73     | 6.46     | 4.00     | 9.03     | 3.57     | 3.33     | 0.57       | 0.39     | 0.02      | 0.02     |
| Sept.      | 11.10    | 15.68    | 7.11     | 6.45     | 4.22     | 10.43    | 3.83     | 4.37     | 0.44       | 0.46     | 0.02      | 0.04     |
| Oct.       | 9.71     | 9.66     | 4.32     | 5.55     | 2.42     | 12.66    | 2.42     | 3.00     | 0.46       | 0.44     | 0.04      | 0.04     |
| Nov.       | 6.53     | 7.30     | 2.80     | 2.99     | 1.72     | 9.63     | 2.04     | 2.03     | 0.32       | 0.25     | 0.02      | 0.04     |
| Dec.       | 6.06     | 6.81     | 2.72     | 3.46     | 1.57     | 6.4      | 1.76     | 2.13     | 0.39       | 0.39     | 0.03      | 0.04     |
| Jan.       | 9.00     | 10.66    | 3.31     | 4.99     | 1.88     | 1.81     | 3.31     | 2.62     | 0.55       | 0.69     | 0.05      | 0        |
| Feb.       | 5.83     | 6.73     | 3.09     | 2.68     | 1.51     | 1.45     | 2.41     | 1.76     | 0.48       | 0.4      | 0.06      | 0.04     |
| Mar.       | 5.77     | 6.30     | 2.68     | 2.64     | 1.46     | 1.4      | 2.66     | 1.65     | 0.29       | 0.38     | 0.04      | 0.02     |

SAIFI has been increased in the case of DGVCL, MGVCL and PGVCL in FY 2013-14 in comparison to FY 2012-13.



ANNEXURE - 6

**SoP 011-B: System Average Interruption Duration Index (SAIDI)**

| Particulars | SAIDI    |          |          |          |          |          |          |          |           |          |           |          |
|-------------|----------|----------|----------|----------|----------|----------|----------|----------|-----------|----------|-----------|----------|
|             | DGVCL    |          | MGVCL    |          | PGVCL    |          | UGVCL    |          | TPL(Ahd.) |          | TPL(Sur.) |          |
| Month       | FY 12-13 | FY 13-14 | FY 12-13 | FY 13-14 | FY 12-13 | FY 13-14 | FY 12-13 | FY 13-14 | FY 12-13  | FY 13-14 | FY 12-13  | FY 13-14 |
| Apr.        | 10:09    | 13:33    | 4:40     | 7:17     | 5:08     | 9:11     | 3:39     | 6:18     | 0:35      | 0:34     | -         | -        |
| May         | 12:57    | 12:30    | 5:01     | 4:54     | 4:31     | 11:20    | 3:11     | 3:10     | 0:43      | 0:45     | -         | -        |
| Jun.        | 20:05    | 20:00    | 8:40     | 10:11    | 5:06     | 8:49     | 5:57     | 5:46     | 0:54      | 0:48     | -         | -        |
| Jul.        | 16:45    | 17:22    | 9:05     | 9:22     | 9:10     | 10:52    | 5:26     | 6:30     | 0:40      | 0:44     | -         | -        |
| Aug.        | 13:44    | 12:12    | 7:19     | 6:01     | 11:16    | 22:53    | 3:40     | 3:50     | 0:36      | 0:28     | -         | -        |
| Sept.       | 12:56    | 23:16    | 8:07     | 7:27     | 12:08    | 19:20    | 4:10     | 5:56     | 0:36      | 0:38     | -         | -        |
| Oct.        | 12:24    | 13:48    | 5:57     | 6:39     | 6:18     | 12:35    | 3:40     | 4:18     | 0:36      | 0:32     | -         | -        |
| Nov.        | 8:07     | 10:56    | 3:33     | 4:09     | 4:14     | 7:54     | 2:41     | 2:36     | 0:24      | 0:17     | -         | -        |
| Dec.        | 8:50     | 10:09    | 4:10     | 6:12     | 3:34     | 4:13     | 2:25     | 3:57     | 0:28      | 0:28     | -         | -        |
| Jan.        | 12:58    | 13:13    | 5:28     | 4:40     | 4:10     | 1:36     | 4:41     | 3:47     | 0:38      | 0:50     | -         | -        |
| Feb.        | 10:12    | 10:05    | 5:51     | 2:28     | 3:30     | 1:20     | 3:43     | 2:39     | 0:41      | 0:33     | -         | -        |
| Mar.        | 6:36     | 07:00    | 3:44     | 1:59     | 2:56     | 1:07     | 4:10     | 2:31     | 0:19      | 0:26     | -         | -        |

SAIDI has been increased in the case of PGVCL & DGVCL in FY 2013-14 in comparison to FY 2012-13. There is no much improvement in the case of MGVCL for SAIDI.



ANNEXURE - 6

**SoP 011-C: Momentary Average Interruption Frequency Index (MAIFI)**

| Particular | MAIFI    |          |          |          |          |          |          |          |           |          |           |          |
|------------|----------|----------|----------|----------|----------|----------|----------|----------|-----------|----------|-----------|----------|
|            | DGVCL    |          | MGVCL    |          | PGVCL    |          | UGVCL    |          | TPL(Ahd.) |          | TPL(Sur.) |          |
| Month      | FY 12-13 | FY 13-14 | FY 12-13 | FY 13-14 | FY 12-13 | FY 13-14 | FY 12-13 | FY 13-14 | FY 12-13  | FY 13-14 | FY 12-13  | FY 13-14 |
| Apr.       | 16.67    | 17.13    | 19.74    | 21.77    | 13.03    | 7.82     | 6.66     | 5.89     | 0.02      | 0.01     | -         | -        |
| May        | 17.51    | 18.62    | 19.71    | 17.33    | 10.23    | 7.77     | 5.70     | 5.22     | 0.00      | 0.024    | -         | -        |
| Jun.       | 30.87    | 32.31    | 22.29    | 26.47    | 11.63    | 18.3     | 7.24     | 7.09     | 0.02      | 0.03     | -         | -        |
| Jul.       | 33.90    | 34.81    | 34.36    | 28.61    | 16.69    | 16.28    | 7.23     | 8.02     | 0.02      | 0.01     | -         | -        |
| Aug.       | 30.62    | 27.59    | 33.63    | 23.74    | 16.33    | 13.77    | 7.01     | 6.89     | 0.01      | 0.01     | -         | -        |
| Sept.      | 28.71    | 32.68    | 32.11    | 20.24    | 17.05    | 12.82    | 7.28     | 7.98     | 0.02      | 0.003    | -         | -        |
| Oct.       | 24.67    | 22.14    | 26.93    | 23.76    | 14.04    | 16.81    | 5.91     | 6.83     | 0.00      | 0.01     | -         | -        |
| Nov.       | 16.02    | 18.95    | 22.39    | 19.52    | 10.92    | 14.69    | 5.37     | 5.72     | 0.01      | 0.004    | -         | -        |
| Dec.       | 15.11    | 15.25    | 21.33    | 17.63    | 9.59     | 11.05    | 5.11     | 5.25     | 0.01      | 0.002    | -         | -        |
| Jan.       | 19.44    | 21.08    | 23.59    | 24.25    | 10.73    | 10.3     | 4.91     | 5.6      | 0.03      | 0        | -         | -        |
| Feb.       | 12.58    | 13.29    | 18.30    | 16.07    | 9.00     | 8.65     | 5.00     | 4.21     | 0.00      | 0        | -         | -        |
| Mar.       | 15.44    | 15.75    | 22.68    | 19.51    | 9.84     | 9.47     | 4.68     | 4.92     | 0.01      | 0        | -         | -        |

MAIFI has been improved in all DISCOMs. UGVCL has lowest MAIFI while MGVCL has the highest among all state owned DISCOMs.



## ANNEXURE - 6

### SoP 14: AT&C Losses (%)

| Year       | FY 2012-13 (in %) |           |               |             | FY 2013-14 (in %) |           |               |             |
|------------|-------------------|-----------|---------------|-------------|-------------------|-----------|---------------|-------------|
| Particular | Billing Eff.      | Coll.Eff. | Business Eff. | AT&C Losses | Billing Eff.      | Coll.Eff. | Business Eff. | AT&C Losses |
| UGVCL      | 83.94             | 100.00    | 85.93         | 14.07       | 93.96             | 100.00    | 93.96         | 6.04        |
| MGVCL      | 87.06             | 99.73     | 86.82         | 13.18       | 89.22             | 99.21     | 88.51         | 11.49       |
| PGVCL      | 72.37             | 110.72    | 80.13         | 19.87       | 79.45             | 99.46     | 79.02         | 20.98       |
| DGVCL      | 88.13             | 102.87    | 90.66         | 9.34        | 90.06             | 99.96     | 90.03         | 9.97        |
| TPL(A)     | 93.00             | 99.00     | 92.00         | 8.00        | 93.00             | 100.00    | 93.00         | 7.00        |
| TPL(S)     | 95.00             | 99.00     | 94.00         | 6.00        | 95.00             | 100.00    | 95.00         | 5.00        |



ANNEXURE - 7

Review of Performance

Performance Reports Received from CGRFs for the Quarter I of FY 2014-15(Apr.14-Jun.14)

| Forum Name        | Grievance Pending at the end of previous Quarter | Grievance Received during the Quarter | Total Grievances | Grievances redressed during the Quarter | Grievances Successfully Redressed during the quarter |               |       | Balance Grievances to be Redressed at the end of the Qtr. | Grievances pending more than 45 days | No. of Sittings of CGRF(s) in the Quarter |
|-------------------|--|---------------------------------------|------------------|---|--|---------------|-------|---|--------------------------------------|---|
|                   |  |                                       |                  |   | Within 45 days                                       | After 45 Days | Total |   |                                      |   |
| UGVCL             | 09   | 27                                    | 36               | 30                                      | 29   | 01            | 30    | 06  | 0                                    | 10  |
| MGVCL             | 02   | 27                                    | 29               | 24                                      | 24   | 00            | 24    | 05  | 0                                    | 11  |
| DGVCL             | 03   | 47                                    | 50               | 48                                      | 48   | 00            | 48    | 02  | 0                                    | 12  |
| PGVCL (Bhuj)      | 04   | 20                                    | 24               | 21                                      | 19   | 02            | 21    | 03  | 0                                    | 08  |
| PGVCL (Bhavnagar) | 23   | 82                                    | 105              | 72                                      | 41   | 31            | 72    | 33  | 05                                   | 11  |
| PGVCL (Rajkot)    | 37   | 103                                   | 140              | 97                                      | 91   | 06            | 97    | 43  | 02                                   | 13  |
| TPL (Ahmedabad)   | 16   | 57                                    | 73               | 63                                      | 62   | 01            | 63    | 10  | 00                                   | 13  |
| TPL (Surat)       | 04   | 12                                    | 16               | 16                                      | 12   | 04            | 16    | 00  | 00                                   | 12  |



## Review of performance

### Details of Cases before Ombudsman for Quarter I of 2014-15

(Apr. to Jun.14)

| Quarter | No. of Appeals Pending at the Beginning of the Quarter | No. of Appeals Received During this Quarter | Total No. of Appeals | No. of Appeals Disposed Off During this Quarter |                       |        |       | No. of Appeals Pending at the End of the Quarter | No. of Sittings in the Quarter |
|---------|--|---|----------------------|---|-----------------------|--------|-------|--|--------------------------------|
|         |  |   |                      | In favour of Appellant                          | In favour of Licensee | Others | Total |  |                                |
| I       | 18   | 52  | 70                   | 16  | 25                    | 08     | 49    | 21   | 56                             |



**IWDMS NO-**



**CONSUMER EDUCATION AND RESEARCH SOCIETY (CERS)**

'SURAKSHA SANKOOL', THALTEJ, SARKHEJ-GANDHINAGAR HIGHWAY, AHMEDABAD-380 054, INDIA  
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(Registered Under the Registration of Societies Act, 1860 – GUJ/1241/Ahmedabad)

To : Secretary,GERC, Gandhinagar

From : K K Bajaj, Chief General Manager (Hon), CERS, Ahmedabad

Date :22.7.2014

Fax No: 23602054/23602055

Ref : Energy/KKB/2014\gerc/FAX/99

**Sub: State Advisory Committee meeting**

**Ref : Your letter No.GERC/VHT/20<sup>th</sup> SAC/2014/1504 dtd.16.7.2014**

Dear Sir,

With reference to above subject I hereby confirm my participation in 20<sup>th</sup> Meeting of State Advisory Committee to be held at GERC office on 6.8.2014.

I submit following Agenda Points to be discussed in the said meeting.

- 1) Recognition of Consumer Groups
- 2) Reduction in GERC fees and charges
- 3) Analysis of electrical accidents
- 4) Illegal collection of reconnection charges
- 5) Malpractice in releasing agriculture connections
- 6) Sharp increase in miscellaneous charges
- 7) Malpractice in power purchase
- 8) Response of DISCOMs towards CERS.

Thanking you,

Yours faithfully,

*K.K. Bajaj*  
K.K. Bajaj  
Chief General Manager (Hon.)



*ADM*