

**GUJARAT ELECTRICITY REGULATORY COMMISSION
BEFORE THE ELECTRICITY OMBUDSMAN, GUJARAT STATE
Polytechnic Compound, Barrack No.3, Ambawadi,
Ahmedabad-380015**

CASE NO.48/2016

Appellant: M/s. Vikas Dyes & Chem Ind.,
C-1/82, 100 Shed Area
Nr. Ankur Agro Chem Ltd.
Silvassa Road, GIDC, Vapi-396195. Dist.Valsad.

Represented by: Nobody remained present.

V/s.

Respondent: Executive Engineer
Dakshin Gujarat Vij Company Ltd.,
Vapi Ind. Division Office,
VAPI-396195. Dist. Valsad.

Represented by: Nobody remained present.

:::PROCEEDINGS:::

- 1.0. The Appellant had submitted representation aggrieving with non-implementation of the order dated No. 6191 dated 19.09.2015, passed by the Consumer Grievances Redressal Forum, DGVCL, Surat, in complaint 102/2015-16. The representation was registered at this office as Case No.48/2016. The hearing of this case was kept on 07.04.2016.
- 2.0. The Appellant has made written representation as under.
 - 2.1. Appellant is LTMD tariff category consumer of Respondent, having contracted load of 78 KW, bearing consumer No.06120/00225/1.
 - 2.2. The installation of Appellant was checked by Respondent on 18.08.2015 vide checking sheet No. 1767. Meter was found running slow by 38.73% during checking. Meter was wrapped by Installation Checking Squad.
 - 2.3. Respondent has issued supplementary bill of Rs.6,42,659.20 on 20.08.2015 against slowness of meter.

- 2.4. Grievance was filed before CGRF, DGVCL, Surat which was registered as case No.102/2015-16. CGRF has passed an order on 19.09.2015, after conducting hearing procedure.
- It was directed in the order issued by CGRF to revise supplementary bill for the period 25.09.2013 to 23.03.2014 for 37.73% slowness of meter.
- 2.5. CGRF order has been accepted by Appellant. Respondent has been requested by Appellant on 23.10.2015, 02.11.2015 and 09.12.2015 to implement the order passed by CGRF, and to refund the excess amount to Appellant. Appellant is paying regular energy bills. Appellant has paid Rs. 3.25,000/- against supplementary bill. Respondent has not implemented the order issued by CGRF. Respondent has recovered the interest on the amount of supplementary bill, which is illegal.
- 2.6. Appellant has requested to direct Respondent to revise the supplementary bill as per the order issued by CGRF and to refund the balance amount. It is also requested by Appellant to direct Respondent to refund the amount which was calculated against interest on the amount of supplementary bill.
- 3.0.** Respondent has submitted written representation as under.
- 3.1. Supplementary bill was issued to Appellant on 20.08.2015 for the amount of Rs. 6,42,659.20 against 38.73% slowness of meter as per checking made on 18.08.2015.
- 3.2. Supplementary bill for the period 04.10.2013 to 14.08.2015, total 665 days, was prepared for meter slowness of 38.73%.
- 3.3. As per complaint filed by before CGRF by Appellant, CGRF has issued an order dated 19.09.2015 directing to revise supplementary bill for the period 25.09.2013 to 23.03.2014 for the slowness of 38.73%.
- Respondent had submitted proposal of revised bill calculation to Division Office, Vapi on 23.09.2015, which was approved by Division Office on 11.03.2016.

- 3.4. Supplementary bill was revised to Rs.1,61,217.94. The balance amount of Rs. 4,81,441.25 + delay payment charges Rs.16,494.50 was given credit to Appellant.
- 3.5. Executive Engineer, DGVCL, Vapi has submitted letter dated 16.03.2016 informing that CGRF order has been implemented and it has also been intimated to Appellant.

:::ORDER:::

- 4.0.** I have considered the written representations of the Appellant and Respondent and the facts, statistics and relevant papers, which are on record, and considering them in detail, my findings are as under.
- 4.1. On 31.03.2016, prior to hearing date 07.04.2016, Appellant has submitted letter mentioning that Respondent has implemented the order dated 19.09.2015 issued by CGRF. Respondent has credited balance deposited amount in the bill of Appellant. Respondent has given assurance to Appellant that the remaining amount would be credited in the next billing cycle.
- Hence no order is issued in subject matter.
- 4.2. I order accordingly.
- 4.3. No order as to costs.
- 4.4. With this order, representation/Application stands disposed of.

(Dilip Raval)
Electricity Ombudsman
Gujarat State

Ahmedabad.
Date: 18.04.2016